Digital Acceleration Index

Accelerating Thailand's digital transformation journey





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1 Introduce to Digital Acceleration Index (DAI) methodology by BCG

- 2 Explain how your company can participate and benefit
- 3 Answer your questions about process and methodology



BCG Digital Acceleration Index designed to assess companies' digital maturity

Eight blocks covering digital from strategy to ecosystems

DAI a global leading offering





42 dimensions to assess upon the as-is and target digital maturity

Technology

- Personalized Customer Experiences & Relationships
- E2E customer journeys Research & product development

Digital marketing Personalization

Next-generation sales

Digitally driven pricing

Customer services





Purpose Strategic vision and ambition Priorities & alignment Roadmap C-Suite Alignment **Purpose and strategy**

Human

New Offers, Services and Business Models Innovation and disruption New business build Start-up incubation, VC, M&A Lighthouses & prototyping Digital ecosystem operating model

Digital ecosystem go-to-market



Each dimension is scored along 4 maturities to calculate overall DAI



Example dimension | Data governance

Definition

Definition of a specific organization for data management and analytics. Development of a target operating model that covers both areas and takes into account their specificity as well as the needs and culture of the organization

Question

Do you have the organizational structures necessary to effectively and efficiently govern data?

Starter

IT still manages data with limited input from the business. There is no dedicated function or C-level appointed to assure cross-company data management. We are starting to identify data domains. We lack a unique source of truth for our most relevant KPIs.

Literate

We appointed a **data governance office** that has started implementing a **structured data governance approach** (including regulation). We have planned the first global data governance policies and procedures.

Performer

There is a fully functional data organization under a **CDO reporting to top management**. The CDO organization includes design authorities for data platforms and data architecture. We have defined a **governance charter for data is defined and** key roles like data steward and data custodians are defined. A data domain map and data structures are available at different levels of granularity.

Leader

All key data governance roles go hand in hand with the management roles in the business and have clearly defined models for collaborating with the whole organization. We make data domains and structures fully available and continuously update them. We make the full range of metadata available, with Key Quality Indicators systematically reported. We have aligned the data collection strategy fully with the prioritized business outcome needs.

Only 45 minutes of your time to complete about 55 questions via online survey



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Survey to launch this week until July 15, followed by "Playoff" interviews





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To be updated after finalization

Every participating company to receive give-back deck with individual scores



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